

Jabra

ELECTRONIC HOOK SWITCH (EHS) SOLUTIONS FOR AWAYA

AWAYA
DEVCONNECT
PLATINUM

SUPPORTED AWAYA PHONES

IP PHONES

Avaya 2420
Avaya 5420



Avaya 4610/4610SW - Firmware > 1.8
Avaya 4620/4620SW - Firmware > 1.8
Avaya 4621/4621SW - Firmware > 1.8
Avaya 4622/4622SW - Firmware > 1.8
Avaya 4625/4625SW - Firmware > 1.8
Avaya 4630/4630SW - Firmware > 1.8
Avaya 5610
Avaya 5620
Avaya 5621
Avaya 5625

DIGITAL PHONES

Avaya 1408
Avaya 1416



Avaya 2410
Avaya 5410



Avaya 6416D+M
Avaya 6424D+M



IP PHONES

Avaya 1608¹
Avaya 1616¹
Avaya 9404
Avaya 9408
Avaya 9504
Avaya 9508
Avaya 9608
Avaya 9610
Avaya 9611G
Avaya 9620/20C/20L
Avaya 9621G
Avaya 9630/30G
Avaya 9640/40C/40G
Avaya 9641G
Avaya 9650/50C
Avaya 9670³



IP PHONES

Avaya 1120E²



Avaya 1140E²



Avaya 1150E²



Avaya 1165E²



Jabra LINK™ 14201-19 EHS Adapter



Jabra PRO™ 9400 Series

OR



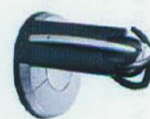
Jabra GO™ 6470

OR

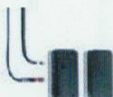


Jabra PRO™ 920

OR



Jabra GN9350e/
Jabra GN9330e



Jabra LINK™ 14201-20 EHS Adapter



Jabra GN9120 EHS/
Jabra GN9125

OR



Jabra LINK™ 14201-32 EHS Adapter



¹ Minimum FW for 1608/1616 phones is 1.3008
² Former Nortel desktops are the Nortel 1120E, Nortel 1140E, Nortel 1150E and Nortel 1165E. UNISUM firmware release 5.2 for IP Phones is available for download from the "Software Download" link under "Support and Training" on the Nortel website located at: <http://support.nortel.com>

The firmware is available by phone model under "Phones, Clients and Accessories". These firmware loads have not been introduced as the default loads for the IP Phones shipped from Nortel, and must be installed by your system administrator.
³ Jabra PRO 9400 Series headsets and Jabra GO 6470 provide EHS via Bluetooth connection with Avaya 9670G

SET UP INFORMATION

To connect your Avaya phone and Jabra headset with the Jabra LINK™ 14201-19 EHS adapter, just follow these simple steps:

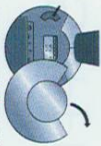
Setting up Jabra PRO™ 9400 and Jabra GO™ 6470 - follow the guide on page 31.

SETTING UP JABRA PRO™ 920

1. Connect the Jabra LINK™ adapter as shown in adapter documentation supplied with the Jabra LINK™. On some phones the telephone cable will also need to be connected.
2. Call your connected desk phone using another phone to enable the Jabra LINK™ adapter. Wait 10 seconds before answering.
3. Set a clear dial tone. Locate the clear dial tone switch on the back of the Jabra PRO 920 base and rotate to "A".
4. Set the Microphone volume. Make a call to test your speaking volume. The listener should not adjust their own volume. You may adjust your microphone speaking volume using the + / - volume buttons.

SETTING UP JABRA GN9350E

1. Open up the cover on the base unit.
2. On the LCD display, navigate to the handset picture.
3. Navigate to the DHSG mode and select it by pressing the OK button.
4. Set Compatibility selector in position "A".

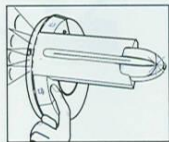


Compatibility selector
Jabra GN9350E

¹ If your base unit does not support DHSG mode, RHL mode (Jabra default, AUX mode) can be used with limited functionality between phone and base unit. - which means under installation you may need to do hook ON and OFF a couple of times before phone and base/ headset are in sync. For RHL mode we recommend either to use your headset or phone to answer/end calls.

SETTING UP JABRA GN9330E

1. Place the headset in the base with its indicators facing you.
2. Press the Telephone button on the Base for 6 seconds while the headset is in the base until the headset's blue LED is flashing rapidly.
3. Use the volume up/down button to shift between the different EHS settings - see table below.



The base unit's 4 battery indicators show which EHS mode the Jabra GN9330E is in.

GN RHL (Default)	
DHSG	
AEL	
MISH	



Note: If more than 15 seconds elapse without pressing the volume + or volume - button, the last selected interface will be activated.

4. Set the base unit to the DHSG mode.
5. To set the EHS mode, press the Telephone button on the Base for 6 seconds until the 4 battery indicators flash once. Now wait 5 seconds and the headset is initialized.
6. Set Compatibility selector in position "A".

SETTING UP JABRA GN9120 EHS/ JABRA GN9125

1. Set compatibility selector (Telephone Termination Switch Wheel) in position "A".
2. Set the base unit to the DHSG mode by keeping the headset in the base and hold the volume + / - buttons on the headset for

6 seconds until the red light on the base flashes rapidly.

3. Scroll through the four different settings using + / - and set to the lips icon. Leave for 15 seconds until the unit has displayed the confirmation flash sequence and it is ready to go!



TO INSTALL YOUR JABRA LINK™ 14201-20 EHS ADAPTER WITH YOUR AWAYA PHONE SETTINGS

1. Install your headset solution to your desk phone according to the headset manual.
2. Set "Clear dial tone switch" in "A" position - see headset manual.
3. Ensure your headset base unit EHS mode is set up to DHSG - see headset manual¹.

CONNECTIONS

4. With the cable included with your headset system, connect the phone socket in your headset base unit to the phone socket on your Jabra LINK™ EHS Adapter.
5. With the cable marked white A, B, or C, connect the Headset / Handset socket on your Jabra LINK™ EHS Adapter to the headset socket on your desk phone - ensure you select the right cable for your Avaya desktop phone. See the Cable Matrix section.
6. With the cable marked purple, connect the 2.5 mm jack to the ring tone detector socket in the Jabra LINK™ EHS Adapter, and

- place the ring sensor as close as possible to the finger sound outlet on your desk phone.
7. With the cable marked red, connect the AUX socket on your headset base unit to the Jabra LINK™ EHS Adapter AUX socket.

AWAYA CABLES

1408	- Cable marked: A White
1416	- Cable marked: Purple (Jack 2.5 mm)
2410	- Cable marked: Purple (Jack 2.5 mm)
5410	- Cable marked: B White
6416D+M	- Cable marked: Purple (Jack 2.5 mm)
6424D+M	- Cable marked: Red
	- Telephone cord
1608	- Cable marked: C White
1616	- Cable marked: Purple (Jack 2.5 mm)
1609-1	- Cable marked: Red
1616-1	- Telephone cord
9608	9610
9611G	9620/C/L
9620/C/L	9621G
9630/G	9640/C/G
9640/C/G	9641G
9650/C	9650/C
9670	9670

Note: The marked end of each cable must be connected to the Jabra LINK™ EHS adapter.

Note: When using the EHS adapter with Avaya phones, please note that the MFB button on your headset acts as the Master button for on- and off-hooking your telephone. This means that both devices can work independently, but the MFB may override the headset button on the telephone.

Note: For setup information on Avaya 1120E, Avaya 1140E and Avaya 1150E, follow the guide on page 18.